

27 April 2022

Dear residents,

RE: Pollo – 2 Datchelor Place, SE5

My client has looked into all of the submissions and wishes to alleviate some of your concerns.

As you are aware Covid hit the hospitality industry hard and restaurant businesses have suffered immense difficulty with all the forced shutdowns and restrictions.

Whilst my client needs to try to recover from this it is not his wish to do so at the expense of the community's good will.

He is always available to talk to and listen to any of your concerns and happy to help where he can.

There are some parts of the application which I believe may not have been clear and it is my wish to clarify these.

1. This is not an application for the sale of alcohol
2. The premises will be shut to the public from 11.00pm, with deliveries only after this. Therefore no one will be coming out of the pub and trying to get a takeaway. There will not result in an increase in litter. There will not be drunk and disorderly behaviour as a consequence.
3. The polite notice about leaving quietly is aimed at those leaving the premises up until 11.00pm as is often the case with pubs. It is an indication from my client that his wish is not to disturb the residents.
4. There is concern about bikes parking in Datchelor place or arriving via Mary Datchelor Close and parking at the bottom of the stairs. My client has a strict Policy about this, and staff have instructions to not serve those deliveries who do not park on the main road along with the pizza delivery vehicles. My client would be happy to receive and deal with anyone contravening this, should any resident observe anyone falling foul of this rule.
5. The late-night hours for delivery will only be until 2.00am, at which point the premises will be closed for business. It is not until 5.00am as feared by some residents.
6. The QR code on the window provides a link to the website. It is not possible to order food after the shop closes at 11.00am as the only services available is a delivery service which must be to an address. It would therefore be impossible to eat a delivery outside the premises as feared, once the shop is shut at 11.00pm.
7. CCTV **within** the premises can monitor outside of the shop to check for illegal parking, despite the fear that street CCTV is not working.
8. We would urge the council put their own signs up to discourage motor vehicles from driving on the pavement

Mark Jordan  
Principal

**Mark Jordan Architecture & Design Ltd.**